

FAQs: About Twenty-first Century Scholars Program

Do you have questions about the Twenty-first Century Scholars Program? Select from the following topics to find your question:

- General Program Questions
- Program & Income Eligibility
- How to Apply

FAQs: Enrolled Scholar Questions

Now that I am enrolled in the program, what should I do next? Select from the following topics to find your question:

- Find My Support Site
- Update My Personal Information
- Middle School Questions
- High School Questions
- The Senior Year
- High School Graduate

GENERAL PROGRAM QUESTIONS

1Q.) WHAT IS THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

1A.) The Scholars Program was established in 1990 to

- Ensure that all Indiana families could afford a college education for their children.
- Guarantee eligible students up to four years of undergraduate college tuition at any participating public college or university in Indiana.

2Q.) WHY WAS THE PROGRAM ESTABLISHED?

2A.) The Program was established to

- Reduce the number of students who withdraw from high school before graduation.
- Increase the number of students who are prepared to enter the workforce upon graduation from institutions of higher learning.
- Increase the number of low-income students entering institutions of higher learning.
- Decrease drug and alcohol use by encouraging higher educational pursuits.
- Increase individual economic productivity.
- Improve the overall quality of life for Indiana residents.

3Q.) AM I ELIGIBLE TO ENROLL IN THIS PROGRAM?

3A.) You qualify if you:

- Are a resident of Indiana as an applicant and as an award recipient (determined by the residency of your parent or legal guardian).
- Are a U.S. citizen or eligible non-citizen. For more information about citizenship qualifications visit www.scholars.in.gov.
- Are enrolled in the sixth, seventh or eighth grade at a charter school, freeway school, or other Indiana school recognized by the Indiana Department of Education.
- Fulfill the Twenty-first Century Scholars Pledge.
- Meet eligibility requirements, including participation in the federal free/reduced lunch program, placement in foster care, or a family income at or below the program maximums.

4Q.) WHAT IS THE SCHOLARS PLEDGE?

4A.) The Scholars pledge is a commitment between the student and the Scholars Program

- I will graduate with an Indiana High School Diploma from a charter school, freeway school, or other Indiana school recognized by the Indiana Department of Education.
- I will achieve a cumulative high school GPA of at least 2.0 on a 4.0 scale.
- I will not use illegal drugs or alcohol, or commit a crime.
- I will apply for admission to an eligible Indiana college, university or proprietary school as a high school senior.
- I will apply on time for state and federal financial aid.

5Q.) WHAT DOES THE PROGRAM PROVIDE?

5A.) Besides an undergraduate tuition scholarship to an eligible college or university;

- 14 [Twenty-first Century Scholars Regional Support Programs](#) throughout the state that offer activities such as tutoring, mentoring, and college visits.
Click here to find your support site (<http://www.in.gov/ssaci/files/sites.pdf>)
- A website, www.scholars.in.gov, featuring program information, program publications and links to other websites.
- Regional newsletters highlighting local Scholar activities.
- Annual statewide and regional parent conferences.
- Monthly regional parent meetings.

PROGRAM & INCOME ELIGIBILITY

PROGRAM ELIGIBILITY

1Q.)AM I ELIGIBLE TO ENROLL IN THIS PROGRAM?

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- Are a resident of Indiana as an applicant and as an award recipient (determined by the residency of your parent or legal guardian).
- Are a U.S. citizen or eligible non-citizen. For more information about citizenship qualifications visit www.scholars.in.gov.
- Are enrolled in the sixth, seventh or eighth grade at a charter school, freeway school, or other Indiana school recognized by the Indiana Department of Education.
- Fulfill the Twenty-first Century Scholars Pledge.
- Meet eligibility requirements, including participation in the federal free/reduced lunch program, placement in foster care, or a family income at or below the program maximums.

2Q.) WHAT IS THE SCHOLARS PLEDGE?

2Q.) The scholars pledge is a commitment made between the student and the Scholars Program which states:

- I will graduate with an Indiana High School Diploma from a charter school, freeway or other Indiana school recognized by the Indiana Department of Education.
- I will achieve a cumulative high school GPA of at least 2.0 on a 4.0 scale.
- I will not use illegal drugs or alcohol, or commit a crime.
- I will apply for admission to an eligible Indiana college, university or proprietary school as a high school senior.
- I will apply on time for state and federal financial aid.

3Q.) I AM CURRENTLY HOME SCHOOLED, CAN I ENROLL IN THE PROGRAM?

3A.) No, home schools are not recognized by the Indiana Department of Education and therefore are not considered eligible schools to enroll students into the Twenty-first Century Scholars Program.

4Q.) WHO ARE CONSIDERED HOUSEHOLD MEMBERS?

4A.) ALL persons living in the same household as the applicant should be included in the household size on the application. Only people physically residing in the same household as the applicant can be included in the household size.

5Q.) MY INCOME IS OVER THE PROGRAM ELGIBILITY GUIDELINES, CAN I REAPPLY FOR THE SCHOLARSHIP?

5A.) Yes, you may apply to the Twenty-first Century Scholars program in 6th, 7th, or 8th grade. Your household income must be within the program guidelines during the tax year in which you apply in order for you to be enrolled in the program.

6Q. HOW DO I REPORT MY INCOME ON THE 2010-2011 APPLICATION, SINCE I AM CURRENTLY NOT EMPLOYED?

6A. Parent(s) or legal guardian(s) should report income from all sources received in the household during the 2010 tax year. If the application is being submitted prior to the end of the tax year, this information should be estimated.

7Q.) MY HOUSEHOLD INCOME MAY CHANGE BETWEEN THE TIME OF ENROLLMENT AND GRADUATION, HOW WILL THIS AFFECT MY SCHOLARSHIP?

7A.) Once enrolled, an increase in family income will NOT affect a student's eligibility to participate in the Twenty-first Century Scholars Program.

8Q.) WHICH YEAR OF HOUSEHOLD INCOME SHOULD BE INCLUDED ON THE APPLICATION?

8A.) ALL 2010 income from ALL sources received in the applicant's household should be included on the application

9Q.) WHOSE INCOME SHOULD BE USED IF I LIVE HALF THE YEAR WITH EACH OF MY PARENTS?

9A.) If your parents have joint physical custody, then you should provide the household size and accompanying income for either of the two parents' households in which you reside.

10Q.) SHOULD I LEAVE THE INCOME SECTION BLANK, SINCE I HAVE NOT FILED MY TAXES AT THE TIME OF COMPLETING THE APPLICATION?

10A.) No, as stated on the application section 5 must be completed with estimated 2010 income if not yet filed 2010 taxes.

11Q.) CAN I INCLUDE CHILD(REN) NOT LIVING IN THE HOUSEHOLD SINCE WE PAY CHILD SUPPORT FOR THE CHILD(REN)?

11A.) No, the child receiving support is not living in your household and therefore should not be included in the household size on your application.

12Q.) I QUALIFY FOR FREE OR REDUCED LUNCHES THROUGH MY SCHOOL. DOES THIS AUTOMATICALLY MAKE ME ELIGIBLE FOR THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

12A.) No, all students must apply to the Twenty-first Century Scholars Program in order to be enrolled into the program. If you participate in the free or reduced lunch program you will need to indicate that on the application in order to be enrolled into the Twenty-first Century Scholars program. It is not a requirement of the program that students must participate in the free and reduced lunch program in order to qualify to enroll in the Twenty-first Century Scholars program.

13Q.) MY PARENT(S) LOST THEIR JOB DURING 2010 OR 2011. HOW SHOULD WE COMPLETE THE INCOME SECTION ON THE APPLICATION?

13A.) ALL income earned during the 2010 year should be reported.

14Q.) MY 2010 HOUSEHOLD INCOME EXCEEDS THE PROGRAM GUIDELINES, CAN WE USE OUR 2009 OR 2011 INCOME ON THE APPLICATION?

14A.) No, only 2010 income should be supplied on the application.

15Q.) ALTHOUGH MY HOUSEHOLD INCOME EXCEEDS THE PROGRAM AT THIS TIME, WILL YOU REEVALUATE MY APPLICATION AT A LATER TIME IF OUR SITUATION SHOULD CHANGE FOR THE WORSE IN THE FUTURE?

15A.) No, applications are only considered when students are in the 6th, 7th, or 8th grade. The program will not reconsider applications due to changes in the household income.

HOW TO APPLY

1Q.) WHEN CAN I APPLY FOR THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

2A.) Students may apply for enrollment during their 6th, 7th or 8th grade year.

2Q.) WHAT IS THE DEADLINE FOR THE TWENTY-FIRST CENTURY SCHOLARS APPLICATION?

2A.) 2010-2011 applications must be received by the Twenty-first Century Scholars Administrative Office on or before JUNE 30, 2011. Applications should be mailed to: Twenty-first Century Scholars, 402 W. Washington St. Rm W462, Indianapolis, IN 46204.

3Q.) SHOULD I COMPLETE AN APPLICATION EACH YEAR WHILE MY CHILD IS IN THE 6TH, 7TH, OR 8TH GRADE?

3A.) No, once enrolled into the program you do not need to complete an application, unless your application was denied while your child(ren) was in the 6th, 7th or 8th Grade.

4Q.) I ALREADY HAVE A CHILD(REN) IN THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM, SHOULD I COMPLETE ONE FOR MY OTHER CHILD WHO IS IN THE 6TH, 7TH OR 8TH GRADE?

4A.) Yes, each student will need to submit a complete application for enrollment.

5Q.) HOW CAN I APPLY?

5A.) Students may request applications for the Twenty-first Century Scholars Program from:

- School where the student is enrolled
- [Twenty-first Century Scholars Regional Support Programs](#)
- Learn More Indiana Hotline by calling 1-800-992-2076
- [Apply online for Twenty-first Century Scholars Program](#) at:
<https://extranet.in.gov/ssaci/seas/seasonline/UI/GeneralQuery.aspx>

SUPPORT SITE INFORMATION

1Q.) HOW DO I LOCATE MY TWENTY-FIRST CENTURY SCHOLARS REGIONAL SUPPORT SITE?

1A.) You can locate your support site at: <http://www.in.gov/ssaci/files/sites.pdf>.

2Q.) WHAT SERVICES SHOULD I EXPECT TO BE OFFERED BY MY REGIONAL SUPPORT SITE?

2A.) Twenty-first Century Scholar Regional Support Sites offer services, such as: college visits, Regional Parent Conferences, test preparation, tutoring, mentoring, newsletters and other materials about the program, and much more.

UPDATING MY PERSONAL INFORMATION

1Q.) HOW DO I UPDATE MY PERSONAL INFORMATION WITH THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

1A.) Scholars can update their information by completing and returning the Student Update Form found on the Scholar website at: <http://www.in.gov/ssaci/files/Student-Update-Form.pdf>.

2Q.) WHY IS IT IMPORTANT THAT I KEEP THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM INFORMED OF ANY CHANGES TO MY PERSONAL INFORMATION?

2A.) It is very important that students enrolled in the Twenty-first Century Scholars program keep the Scholars program aware of changes in their personal information in order for the Program to keep Scholars and their families informed of activities and events offered by the program as well as to provide them with beneficial information.

MIDDLE SCHOOL QUESTIONS

1Q.) I APPLIED TO THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM, WHEN WILL I BE NOTIFIED OF MY STATUS WITHIN THE PROGRAM?

1A.) You will receive written confirmation of your enrollment status within the program upon the completion of the application processing year (June 30, 2011).

2Q.) IF MY APPLICATION IS APPROVED AND I AM ENROLLED IN THE PROGRAM, WILL I RECEIVE AN ENROLLMENT CERTIFICATE?

2A.) Yes, students enrolled in the Twenty-first Century Scholars program will receive an enrollment certificate. Enrollment certificates will be distributed at Pledge Ceremonies administered by the Twenty-first Century Scholar Regional Support Sites.

3Q.) ARE THERE ANY EVENTS OR ACTIVITIES THAT I AM REQUIRED TO ATTEND AS A MIDDLE SCHOOL STUDENT ENROLLED IN THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

3A.) Although the various activities and events offered to middle school students enrolled in the program are strongly encouraged, none are mandatory.

4Q.) I AM ENROLLED IN THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM AND WILL BE REPEATING A GRADE OR WILL BE SKIPPING A GRADE, DO I NEED TO INFORM THE PROGRAM OF THE CHANGE IN MY GRADE LEVEL?

4A.) Yes. Changes in a student's grade level need to be reported to the Twenty-first Century Scholars program. These changes must be reported by the guidance counselor or other approved school personnel from the school the student attends. Provided all other requirements are met, the student may continue in the program.

5Q.) I BELIEVE I MAY HAVE BROKEN THE SCHOLAR PLEDGE, IS IT MY RESPONSIBILITY TO REPORT THIS POTENTIAL PLEDGE VIOLATION TO THE PROGRAM?

5A.) Yes. It is the responsibility of a Scholar student and/or his/her parent to report potential pledge violations to the program.

6Q.) HOW DO I REPORT A POTENTIAL PLEDGE VIOLATION?

6A.) Potential pledge violations should be reported to: Twenty-first Century Scholars Appeals, 402 W. Washington St. Rm W462, Indianapolis, IN 46204. Reports should include the full name of the Scholar, a thorough description of the potential violation and an original signature of the person making the report.

HIGH SCHOOL QUESTIONS

1Q.) WHAT IF MY HOUSEHOLD INCOME CHANGES BETWEEN THE TIME OF ENROLLMENT AND GRADUATION?

1A.) Once enrolled, an increase in household income will NOT affect a student's eligibility to participate in the Twenty-first Century Scholars Program.

2Q.) WHAT IF I AM NOT PROMOTED TO THE NEXT GRADE DURING HIGH SCHOOL OR IF I SKIP A GRADE?

2A.) If you are not promoted to the next grade level or if you skip a grade level, this change must be reported to the Twenty-first Century Scholars Program. These changes must be reported by the guidance counselor or other approved school personnel from the school the student attends. Provided all other requirements are met, the student may continue in the program.

3Q.) AS A TWENTY-FIRST CENTURY SCHOLAR, MUST I ACHIEVE A CERTAIN GRADE POINT AVERAGE (GPA) IN HIGH SCHOOL?

3A.) Yes, Twenty-first Century Scholar students must earn a cumulative high school GPA of 2.0 or higher on a 4.0 scale.

4Q.) IF I FAIL A COURSE IN HIGH SCHOOL, CAUSING MY GPA TO FALL BELOW 2.0 FOR A SEMESTER WILL I LOSE THE SCHOLARSHIP?

4A.) No. The program requires that the overall high school GPA of students be 2.0 or higher on a 4.0 scale. Therefore, a student will remain eligible with the program if they graduate high school with a diploma and an overall GPA of 2.0 or higher on a 4.0 scale; even if their high school GPA has fallen below 2.0 on a 4.0 scale sometime during their high school career.

5Q.) CAN I USE THE SCHOLARSHIP IF I GRADUATE HIGH SCHOOL EARLY?

5A.) Yes. You must submit the Free Application for Federal Student Aid (FAFSA) and a Pledge Affirmation Form before the March deadline of your junior year in high school in order to activate the award early. You should also inform the Scholars program of your plans by contacting the enrollment center at 888-528-4719.

6Q.) ARE THERE ANY EVENTS OR ACTIVITIES I AM REQUIRED TO ATTEND AS A HIGH SCHOOL STUDENT ENROLLED IN THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

6A.) Although the various activities and events offered to high school students enrolled in the program are strongly encouraged, none are mandatory.

7Q.) I BELIEVE I MAY HAVE BROKEN THE SCHOLAR PLEDGE, IS IT MY RESPONSIBILITY TO REPORT THIS POTENTIAL PLEDGE VIOLATION TO THE PROGRAM?

7A.) Yes. It is the responsibility of a Scholar student and/or his/her parent to report potential pledge violations to the program.

8Q.) HOW DO I REPORT A POTENTIAL PLEDGE VIOLATION?

8A.) Potential pledge violations should be reported to: Twenty-first Century Scholars Appeals, 402 W. Washington St. Rm W462, Indianapolis, IN 46204. Reports should include the full name of the Scholar, a thorough description of the potential violation and an original signature of the person making the report.

THE SENIOR YEAR

1Q.) CAN I RECEIVE THE SCHOLARSHIP IF I EARN A GED OR COMPLETE A HOME SCHOOLING PROGRAM?

1A.) No. If you earn a GED or complete a home schooling program you are NOT eligible to receive the award. You must graduate with a diploma from a high school recognized by the Indiana Department of Education (as agreed to in the Scholar Pledge).

2Q.) ARE THERE ANY FORMS I NEED TO COMPLETE AS A HIGH SCHOOL SENIOR?

2A.) Yes. As a senior in high school, you need to complete a Pledge Affirmation Form and a Free Application for Federal Student Aid (FAFSA). Both the Affirmation Form and the FAFSA must be completed and submitted by the state deadline (received on or before March 10th).

3Q.) ARE THERE ANY ACTIVITIES OR EVENTS THAT I AM REQUIRED TO ATTEND AS A HIGH SCHOOL SENIOR ENROLLED IN THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM?

3A.) Although the various activities and events offered to high school seniors enrolled in the program are strongly encouraged none are mandatory. The Senior Exit Interview has proven to be especially beneficial to senior students.

4Q.) WHAT IS A SENIOR EXIT INTERVIEW?

4A.) The senior exit interview is a presentation offered to high school seniors and their parents. Required forms, deadlines, college selection process, financial aid, etc. are all covered during Senior Exit Interviews. Senior Exit Interviews are facilitated by the Twenty-first Century Scholars Regional Support Sites. Seniors should expect invitations to Senior Exit Interviews in their area during the fall or winter of their senior year in high school.

5Q.) AS A TWENTY-FIRST CENTURY SCHOLAR, MUST I ACHIEVE A CERTAIN GRADE POINT AVERAGE (GPA) IN HIGH SCHOOL?

5A.) Yes, Twenty-first Century Scholar students must earn a cumulative high school GPA of 2.0 or higher on a 4.0 scale.

6Q.) IF I FAIL A COURSE IN HIGH SCHOOL, CAUSING MY GPA TO FALL BELOW 2.0 FOR A SEMESTER WILL I LOSE THE SCHOLARSHIP?

6A.) No. The program requires that the overall high school GPA of students be 2.0 or higher on a 4.0 scale. Therefore, a student will remain eligible with the program if they graduate high school with an overall GPA of 2.0 or higher on a 4.0 scale; even if their high school GPA has fallen below 2.0 on a 4.0 scale sometime during their high school career.

7Q.) I BELIEVE I MAY HAVE BROKEN THE SCHOLAR PLEDGE, IS IT MY RESPONSIBILITY TO REPORT THIS POTENTIAL PLEDGE VIOLATION TO THE PROGRAM?

7A.) Yes. It is the responsibility of a Scholar student and/or his/her parent to report potential pledge violations to the program.

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HIGH SCHOOL GRADUATE

1Q.) WHAT STEPS MUST I, AS AN ELIGIBLE TWENTY-FIRST CENTURY SCHOLAR TAKE TO USE MY SCHOLARSHIP?

1A.)

- Meet the requirements and be enrolled in the Scholars program.
- Maintain Indiana residency, as determined by the permanent residence of your parent or legal guardian.
- Submit during your senior year in high school and by the March deadline an Affirmation Form to the Twenty-first Century Scholars program.
- Apply to and be admitted to an eligible Indiana college, university or technical school as a high school senior.
- Submit the Free Application for Federal Student Aid (FAFSA) by the March deadline during your senior year of high school. Note that the FAFSA must be submitted every year by the March deadline the semester prior to your attending college. You can request a FAFSA to be mailed to you or you can complete the FAFSA online at www.fafsa.ed.gov.
- Fix any errors on your FAFSA by the May deadline.
- Respond by set deadlines to any request for additional information from the Scholars program, the State Student Assistance Commission of Indiana or your college.

2Q.) HOW WILL THE SCHOLARSHIP FUNDS BE DISTRIBUTED?

2A.) Once accepted and enrolled full-time in an eligible institution, payments will be paid directly to the college by the state of Indiana. Money will NOT be paid directly to the student.

3Q.) CAN I USE THE SCHOLARSHIP IF I AM ENROLLED IN COLLEGE COURSES AS A PART-TIME STUDENT?

3A.) No. You must enroll full time, defined as at least 12 credit hours per semester.

4Q.) WHERE CAN I USE MY TWENTY-FIRST CENTURY SCHOLARS AWARD?

4A.) Your Twenty-first Century Scholars award can be used at an eligible public, private (independent) or proprietary school in Indiana. You can get a list of all schools eligible to receive Scholar awards on the Web at www.scholars.in.gov. Schools outside the state of Indiana are NOT eligible to receive Scholar funds.

5Q.) CAN I RECEIVE THE SCHOLARSHIP IF I TRANSFER, STOP OR DROP OUT ONCE I BEGIN COLLEGE?

5A.) Yes. You may transfer, stop or drop out once you begin college. However, you must be sure to file a FAFSA each and every year by the state deadline. Regardless of the number of years it takes you to earn a college degree, only eight semesters of undergraduate tuition assistance will be available.

6Q.) MUST I ENROLL IN COLLEGE IMMEDIATELY AFTER HIGH SCHOOL GRADUATION?

6A.) No. You have up to two years to begin using your award. If you decide to delay entrance into college you must complete an Affirmation Form during your senior year by the March deadline. You must also submit the Free Application for Federal Student Aid (FAFSA) by the March deadline each of the years you delay college enrollment.

7Q.) WHAT HAPPENS IF I DECIDE TO SERVE IN THE MILITARY, CAUSING ME TO EXCEED THE TWO-YEAR WINDOW GIVEN TO SCHOLARS ONCE THEY GRADUATE FROM HIGH SCHOOL?

7A.) If you exceed the two-year window due to service in the military you will need to submit a letter of appeal and a copy of your DD214 to: Twenty-first Century Scholars Appeals, 402 W. Washington St. Rm W462, Indianapolis, IN 46204.

8Q.) WHAT DOES THE TWENTY-FIRST CENTURY SCHOLARS PROGRAM COVER?

8A.) The scholarship covers undergraduate tuition and regularly assessed fees at an approved public institution. The scholarship covers only a portion of the tuition and fees at a private (independent) school. At proprietary schools, the scholarship is the same as if the student were to attend Ivy Tech State College. For schools which charge by the credit hour, the scholarship covers a maximum of 15 credit hours per term. The scholarship does NOT cover the cost of books, room and board, parking fees, lab fees or any other fees assessed that are not assessed to ALL students.

9Q.) WILL THE TWENTY-FIRST CENTURY SCHOLARS SCHOLARSHIP PAY FOR ENROLLMENT IN SUMMER CLASSES?

9A.) No. The scholarship only applies to enrollment in fall and spring semesters or fall, winter and spring trimesters or quarters.

10Q.) DO I NEED TO DO ANYTHING IF THE COLLEGE LISTED AS THE FIRST CHOICE ON MY FAFSA IS NOT THE SCHOOL I DECIDE TO ATTEND?

10A.) Yes. If you decide to attend any college other than the one listed as the first choice on your FAFSA, you must change your college on the web at www.ssaci.in.gov/estudent.

11Q.) MY AWARD NOTICE FROM MY COLLEGE SHOWS THE TWENTY-FIRST CENTURY SCHOLARS SCHOLARSHIP AS PAYING ONLY A SMALL PORTION OF MY TUITION. WHY?

11A.) The Twenty-first Century Scholars scholarship is a supplemental scholarship, meaning it is applied only after all other tuition-specific aid is applied. Moreover, the scholarship has maximum limits set by state law.

12Q.) WON'T I PAY MORE OF MY OWN MONEY IF I ATTEND A PRIVATE COLLEGE RATHER THAN A PUBLIC COLLEGE?

12A.) Not necessarily. Private colleges are generally more expensive than public colleges, and while the Twenty-first Century Scholars Program scholarship only pays an equivalent state rate at private institutions, private colleges often offer more institutional financial aid.

12Q.) WHAT SUPPORT IS AVAILABLE TO ME ONCE I AM ENROLLED IN COLLEGE?

12A.) Colleges must provide support services to Scholars who enroll in their school. Scholars are not required to participate in the support programs provided by their college but this support is to your advantage. Support services vary widely from one college to another, but examples of support include tutoring assistance, financial aid assistance and personal assistance in adapting to college life, social opportunities and service opportunities.

13Q.) I HAVE ALREADY EARNED A BACHELOR'S DEGREE, BUT HAVE SEMESTERS OF SCHOLARSHIP ELIGIBILITY REMAINING. CAN I USE THOSE SEMESTERS OF ELIGIBILITY TOWARD A SECOND BACHELOR'S DEGREE OR TOWARD AN ADVANCED DEGREE?

13A.) No. Scholarship funds can only be applied to approved costs associated with the attainment of a first bachelor's degree.